

## Viking Wine Racks Custom Stain Policy December 2024

Custom stain service and matching is available for custom design projects. **Custom color requests will be evaluat**ed individually, with a \$150 fee applied. Additional charges for the finish may apply depending on the complexity of the color.

Upon receiving the requested color sample, Viking Wine Racks will:

- Assess if the color can be achieved using our materials and staining processes.
- Work with our supplier to match the requested stain color.
- Produce two samples, which will be sent to the requesting party for approval.
- Confirm if any additional charges are necessary based on the complexity of the match.

## Viking Wine Racks will **NOT**:

Use outside products or purchase materials that are not part of our standard offerings. Replicate a finish process outside of our standard staining techniques. Guarantee an exact match to colors not produced by Viking.

**Note**: Stained finishes can vary from piece to piece due to the natural tone, depth, and grain of the wood, which adds to the beauty and uniqueness of each project. While the same stain formula, wood species, and process will be consistently applied, slight variations are to be expected as part of the natural character of wood.